



metroid dread



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## Metroid Dread - "An Error Has Occurred" Message Appears and the Software Closes Near End of Game

**Applies to:** Nintendo Switch Family, Nintendo Switch, Nintendo Switch Lite

The information in this article can help when, during a sequence after defeating the final boss in *Metroid Dread*, you receive the message "An error has occurred" and the game forcibly closes.

Nintendo is aware of a software bug in *Metroid Dread* that forces the game to close when specific settings are made and a specific sequence of events occurs. A software update will be made available to the game to resolve this issue.

### What to do

1. Check that your *Metroid Dread* software is updated to the latest version.
2. If a software update is not available yet, remove the Hyper Beam Door icon marker from your map prior to entering the sequence where the error occurs.

Is this answer helpful?

Yes
No

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